









The purpose of this Manual is to show the user how to enter the details of new installations, vehicle inspections and service and repair events to the UKLPG Vehicle Register so that the public can enquire by using a Vehicle Registration number on the Public Register. The user term in this manual refers to the person who is set up to enter this information – **the UKLPG approved technician**.

The information added to the Vehicle Register will determine the messages that the public will see when a Vehicle Registration number is enquired upon. The manual is designed so that it can be read as a reading guide and also be used to aid when only certain topics need reviewing.

The information entered is for demonstration purposes only and may not represent what you might expect to see in a real gas installation.

Should you have any queries about the system once you have completed your training please use the contact information below:

UKLPG System Administrator – Mike Chapman Tel Nos: 01425 278591 (not to be given to the public) Fax Nos: 01425 278636

Email: mike.chapman@uklpg.org

Available on the UKLPG website is an electronic version of these training notes. These will remain the master copy for training notes and will be available for further copies.



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QUICK OVERVIEW OF THE SYSTEM

The system has been designed to help the user who will input the information of the work, the technician responsible, with a simple and easy to follow screen structure. This system only has two main screens to work from. The **vehicle entry screen** is where details of the vehicle are entered. **The hub screen** is where the details of the vehicle work are entered such as front end type, tanks, and work type details.

General principles of the system

- It holds records on vehicles and not owners so Installers details held about their customers is not available to others to see. There is a restriction on the number of times per day an installer can view vehicle histories. This is to prevent misuse of this information. If you exceed this limit, please contact the system administrator.
- A vehicle record is available to any Approved Installer to interrogate and add information to.
- The Vehicle Register drives the notice that the public will see and is based on the information at that time held in the database.

Once the user has signed into the system using their own user id and password, they will be presented with the system's "home page"

HOME Page



The three primary work processes



By clicking on this header will allow the technician to start and continue entering the details of a brand new gas installation.



By clicking on this header will allow the technician to start and continue entering the details of a gas installation inspection.



By clicking on this header will allow the technician to start and continue entering the details of a service or repair to a gas installation.



Other features accessible from the HOME page







By clicking on this header will display the details of those vehicles that still have their 1000 mile/courtesy inspection outstanding. Once the inspection is completed and the information entered, this vehicle will disappear from the list. By clicking on this header will display the details of those vehicles that have been set a service due date previously. It will automatically display those for one month ahead or the date range can be specified by the user.

By clicking on this header allows the user a quick search facility to find a vehicle on the vehicle register database including details of its full vehicle history.

This facility allows the Installer to add technicians to his workforce and enter details of new installations, inspections and service/repair work.



This facility allows the installer to update the company contact information that is held on the system.



This facility allows the user to amend personal details and change passwords.



This facility allows the user to log out.

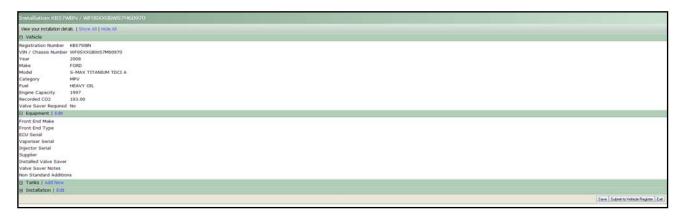
Vehicle Entry Page



Having first searched to identify if a vehicle already exists on the vehicle register, the user will be presented with an add a new vehicle box.

By using the DVLA look up facility, the vehicle details will be populated in most of the required fields. At this point the user will move to the hub page and the requirements will depend whether they are working on a new installation, inspection or service/repair job.

Hub Page

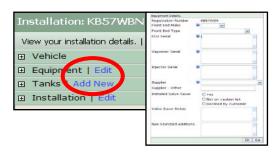




The Hub page contains all the sections required to be completed determined by the nature of the work – new Installation, Inspection or Service/Repair job. By maximising and minimising the sections the user remains on this page throughout to enter information.



To see all sections on the page or hide all sections, simply select the Show All/Hide All links.



To open up an information entry page, simply click on the Edit or Add New links and the entry page will display.



Once all the information has been entered, pressing the submit to vehicle register button will allow the vehicle to exist on the public register view.



After the vehicle has been submitted to the public register view, in cases where the work involves a new installation or an Inspection, a print registration button appears that provides the owner with the information that you print on your **company's letter head paper**, give to the owner and which the owner will send to the DVLA and/or Insurance Company in cases of passed installations.



And finally in this overview section, the vehicle history provides a one page summary of the events that have been documented against this vehicle from the time it was created as a record on the UKLPG Vehicle Register.



Other icons that will be seen throughout the system.



The exit button acts in a similar way to a back button. It takes you back to the last logical page within your process. **Please do not use the Internet Back**



These are help buttons and are guides as what to do. Some of these guides are to help with completion of the entry boxes and some are advising you on the criteria for completion. In some cases if you hover the mouse over the help button these guides will present themselves and at other times you need to click on the button.



The OK button acts as the save button. So each time you hit the OK button it will save that information within the relative field on entry.

Important Note!!

Information can be edited at any point. Only at hitting the Submit to Vehicle Register button will the information entered be locked against that record. If for any reason changes need to be made, for example the owner has put on personalised number plates, you need to contact the system administrator.

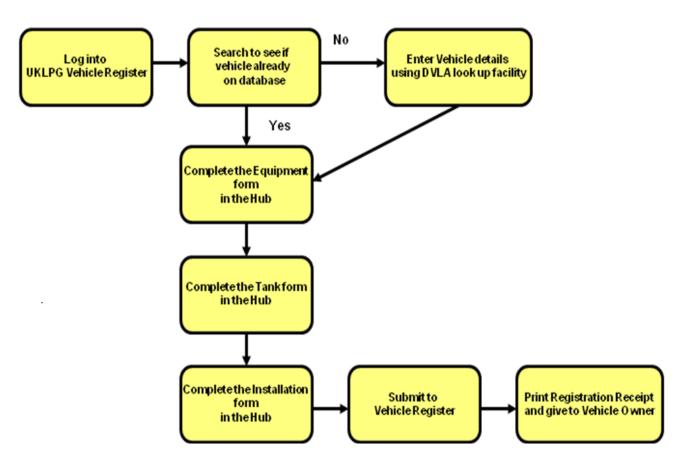
How to log onto the UKLPG Vehicle Register

Log onto the UKLPG site and go into the Approved Installer Area. At this point you will put in your individual user id and password and on its recognition will be taken to a page which allows you to either go into the live version of the Vehicle Register or the training version.





New Installation Process Summary



Search to see if vehicle is already on the database

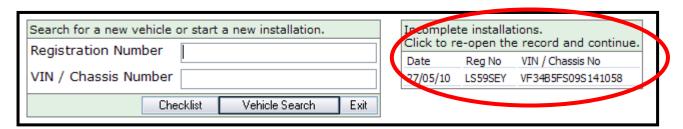
Having logged onto the Vehicle Register, a new installation can be entered onto the system. The process of entering the details of the new installation can be at anytime.

In other words you can complete these as you progress your way through the installation or wait until the end of the installation. There are some benefits to entering the data as the installation progresses, one of these being the availability of a checklist that you can print off to use whilst the work is progressing and making notes of items that will need to put onto the Vehicle Register.

To provide the vehicle owner with a Registration Receipt does require that the detail is entered first before this facility becomes available.

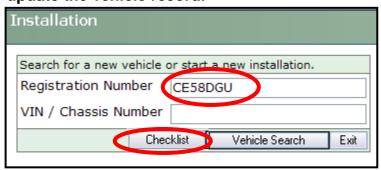
Step 1. Search for vehicle.

If a vehicle record is already set up and in the middle of an installation, a box will appear of that vehicle. Simply click on this vehicle and it will take you to the record.





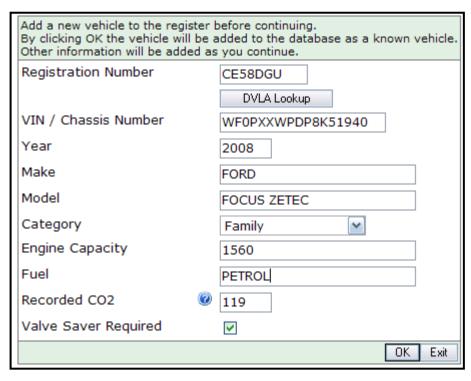
 Enter the vehicle Registration number. If the vehicle doesn't have a Registration Number at the point of gas installation, then enter the VIN number and when a registration Number is known, contact the System Administrator who will update the vehicle record.



- If there are no vehicles matching the Registration or VIN number details, a box will appear and you click on the "New Vehicle" button.
- You will also have the option to use the system generated checklist to aid the installation process.



Step 2. Enter vehicle details using DVLA look up facility.



- The vehicle registration number will be pulled through to the look up screen. Click on the DVLA Lookup bottom and most of the fields will pre populate.
- Make sure you complete the Category dropdown field.



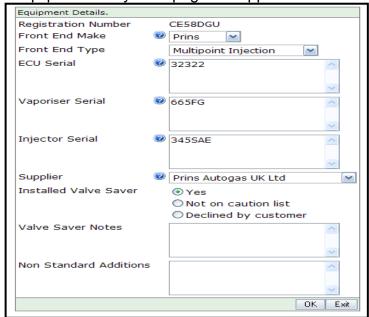
- If the recorded CO2 figure returns a 0, please do not alter it as it's recorded at DVLA as that. Probably before the 2001 CO2 information became a requirement.
- When you are happy with the information, click the OK button.
- Once you have clicked OK, the information entered will be fixed and any change will require advising the system administrator.

Step 3. Complete the Equipment form in the Hub.

Having clicked the OK button on the vehicle entry form, a message will briefly appear to let you know that a record is being created. Once this action is complete, the Hub page will display.



The Equipment entry form page will appear.



- Complete the information requested.
- Front End make list will be limited to those types that the Technician is qualified to work on. If the list is wrong, please advise the system administrator.
- If the Supplier is not one that appears in the drop down, then select blank and a further box will present itself for completion.





 When everything is correct, hit the OK button and you will be taken back to the Hub page.

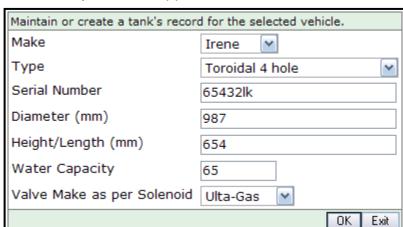
Tip: You can go back and change this data until the submit to vehicle register button is pressed.

Step 4. Complete the Tank form in the Hub.

We now move onto entering the tank set up with this installation. More than one tank details can be entered.

Click on the blue Add New word

· The Tank entry form will appear

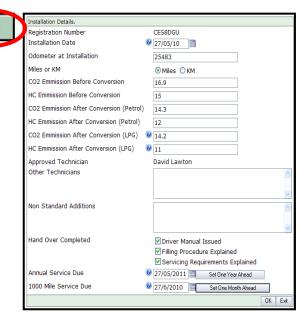


- Complete the information requested.
- If the Valve Make as per Solenoid is not one on the selected list, select not on list and inform the system administrator.
- When information is correct, click on OK.
- If you want to add more tanks, go through the same sequence from the Add New selection.

Step 5. Complete the Installation form in the Hub.

We now move onto entering the installation details.

- Click on the blue Edit word
 The Installation entry form will appear
- Complete the information as requested.
- The Annual Service and 1000 Mile Service dates will make an entry on the Database, and will present themselves to you as a reminder for when these are due. Please refer to Pages 28 and 29 for a description of these features.





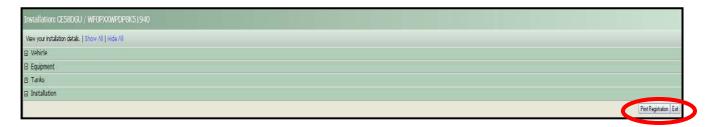
Step 6. Submit to the Vehicle Register

Now that all the installation details have been completed, we are now ready to hit the submit to vehicle register button.

Click on the Submit to Vehicle Register button

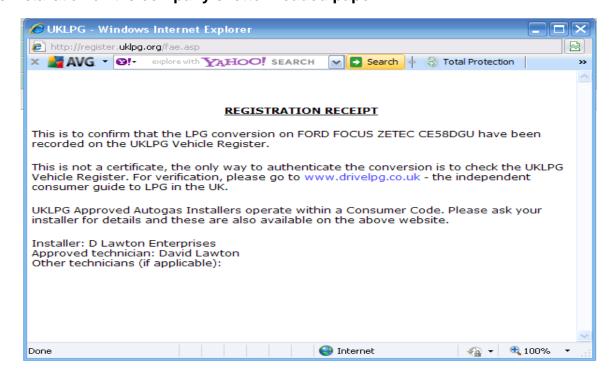


- Any missing information required will be advised to you and a final Are you sure question will be displayed.
- When selecting Yes you are sure a message will temporarily show that the record is being submitted to the Public Register. Eventually the page will show you a Print Registration button.



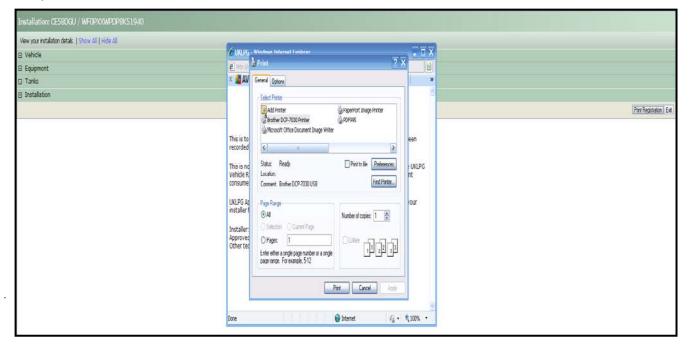
Step 7. Print Registration Receipt and give to vehicle Owner

This facility has replaced the certificate that was used by the customer to send to DVLA and Insurance Companies. At the moment the DVLA are still requesting a manual notification of the installation on the **company's letter headed paper**.





 A printer box will appear. After selecting to print, the registration receipt will be printed.

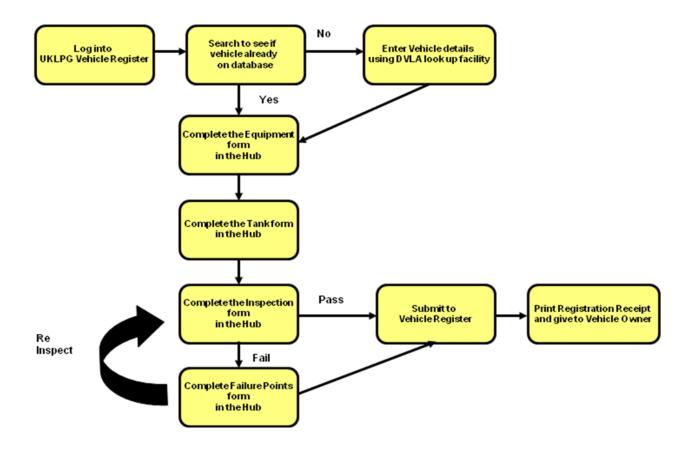


• If the vehicle required a new engine as part of the installation, then the receipt is required as confirmation by the owner which also needs to be sent to DVLA.

If the registration Receipt is lost by the customer, a further print can be obtained from the system by going into the Vehicle History, go to the Hub Page and open up the Installation section. You will see a Print Registration Button. Click on this and a fresh copy will be printed.



Inspection Process Summary



Search to see if vehicle is already on database

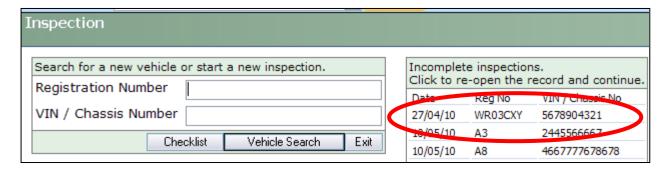
Having logged onto the Vehicle Register, a new inspection can be entered onto the system. The process of entering the details of the inspection can be at anytime.

In other words you can complete these as you progress your way through the inspection or wait until the end of the inspection. There are some benefits to entering the data as the inspection progresses, one of these being the availability of a checklist that you can print off to use whilst the work is progressing and making notes of items that will need to put onto the vehicle register. It also includes the UKLPG Inspection Fail sheet.

To provide the vehicle owner with a Registration Receipt does require the detail entered first before this facility becomes available.

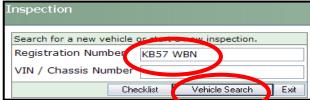
Step 1. Search for vehicle.

If a vehicle record is already set up and in the middle of an inspection, a box will appear of that vehicle. Simply click on this vehicle and it will take you to the record.





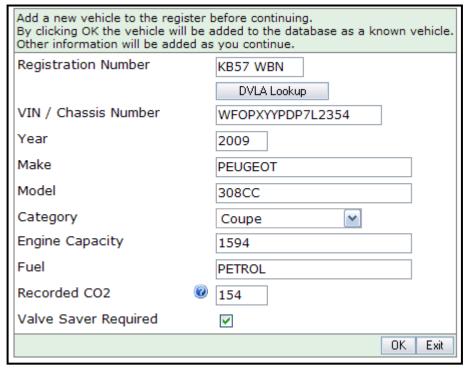
• Enter the vehicle Registration number



- If there are no vehicles matching the Registration or VIN number details, a box will appear and you click on the "New Vehicle" button.
- You will also have the option to use the system generated checklist to aid the inspection process.



Step 2. Enter vehicle details using DVLA look up facility.



- The vehicle registration number will be pulled through to the look up screen. Click on the DVLA Lookup bottom and most of the fields will pre populate.
- Make sure you complete the Category dropdown field.
- If the recorded CO2 figure returns a 0, please do not alter it as it's recorded at DVLA as that. Probably before the 2001 CO2 information became a requirement.
- When you are happy with the information, click the OK button.
- Once you have clicked OK, the information entered will be fixed and any change will require advising the system administrator.

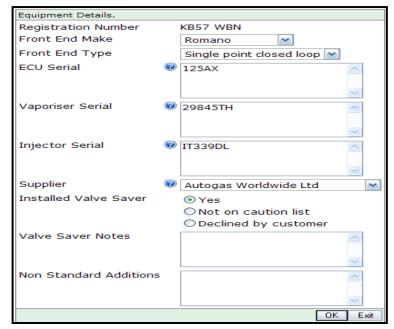


Step 3. Complete the Equipment form in the Hub.

Having clicked the OK button, a message will briefly appear to let you know that a record is being created. Once this action is complete, the Hub page will display.



- The Equipment entry form page will appear.



- Complete the information requested.
- Front End make lists all types. If the list is incomplete, please advise the system administrator.
- If the Supplier is not one that appears in the drop down, then select blank and a further box will present itself for completion.



• When everything is correct, hit the OK button and you will be taken back to the Hub page.

Tip: You can go back and change this data until the submit to vehicle register button is pressed.



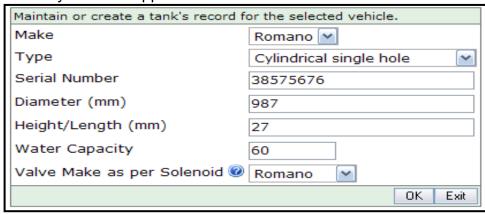
Step 4. Complete the Tank form in the Hub.

We now move onto entering the tank set up with this inspection. More than one tank details can be entered.

Click on the blue Add New word



• The Tank entry form will appear

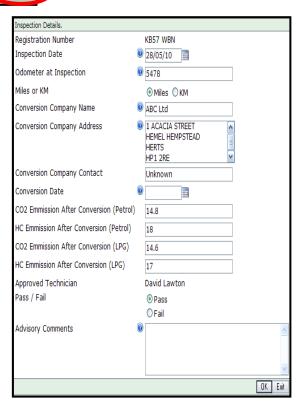


- Complete the information requested.
- If the Valve Make as per Solenoid is not one on the selected list, select not on list and inform the system administrator.
- When information is correct, click on OK.
- If you want to add more tanks, go through the same sequence from the Add New selection.

Step 5. Complete the Inspection form in the Hub.

We now move onto entering the inspection details.

- Click on the blue Edit word
- The Inspection entry form will appear
- Complete the information as requested.
- If you know the name of the company that did the initial installation then please add.
- If the Inspection was a pass, click OK and move to **Step 7.**
- If the Inspection was a fail, click OK and move to Step 6.



(Not on het)



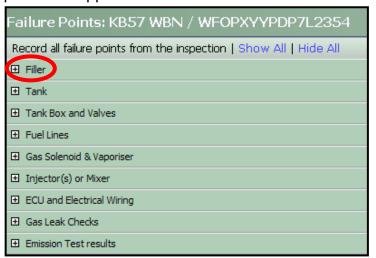
Step 6. Complete the Failure points in the Hub.

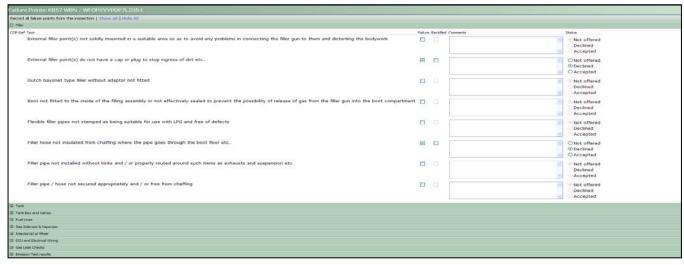
We move onto entering details of why the Inspection has failed.

• Click on the Failure Points Edit.



- After a few moments, a page will open which mirrors the Safety Inspection Fail Sheet.
- Depending on the reasons for the failure, you click on the beside the relevant section and descriptions will appear.







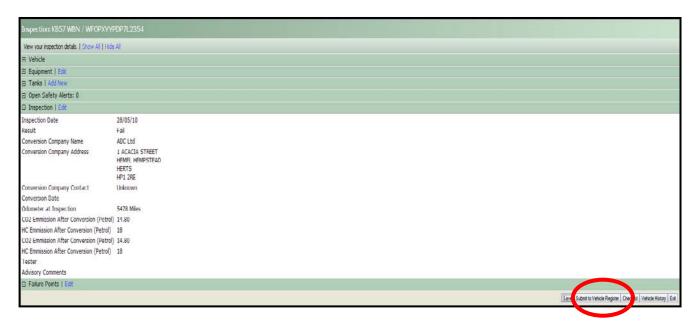
 For each failure you are able to select the reason for failure and put in some factual comments. Please note that these comments will be included in the Registration Receipt which the owner will receive.

Filler hose not insulated from chaffing where the pipe goes through the boot floor etc.	v	Requires insulating	٨	O Not offered
				Declined
			٧	O Accepted

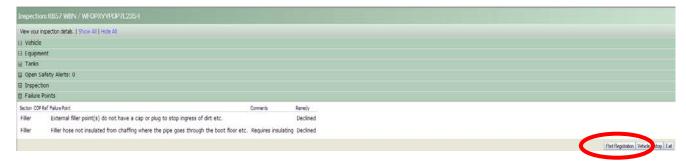
 When completed all relevant sections, click OK. This will bring you back to the Hub screen.

Step 7. Submit to the Vehicle Register

 At this point, you are ready to submit to the vehicle register either as an inspection pass with no safety warnings or as a fail with safety warnings not rectified.



- You will be asked to add any missing information and are you sure you want to submit. If OK then the record will be sent to the Public Vehicle register.
- When selecting Yes you are sure, a message will temporarily show that the record is being submitted to the public register. Eventually the page will show you a Print Registration button.





Step 8. Print Registration Receipt and give to vehicle Owner

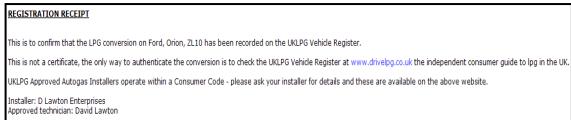
This facility will produce a print that advises the customer that the vehicle has either passed or failed an inspection with the reasons for the failure. It should be printed on the **company's letter headed paper** and given to the vehicle owner.

If the registration Receipt is lost by the customer, a further print can be obtained from the system by going into the Vehicle History, go to the Hub Page and open up the Inspection section. You will see a Print Registration Button. Click on this and a fresh copy will be printed.

Inspection Fail Print



Inspection Pass Print



Re inspection process

If the owner decided to have the failure points rectified and re inspected as a pass then the following would apply.

- Select the Start or Continue an Inspection on the Home page
- Search for the vehicle, which will exist on the Vehicle Register
- Select New Inspection

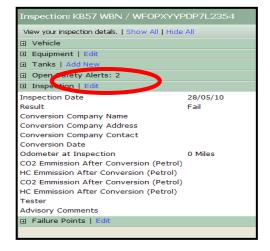




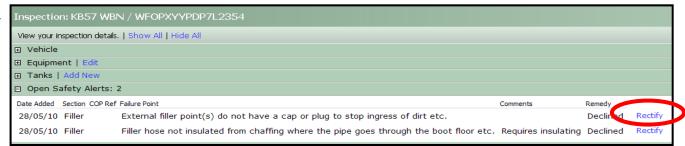
The open safety alerts need to be rectified before an inspection pass is possible.

Click on the Open Safety Alerts: 2. The 2 shows that on this vehicle there are two

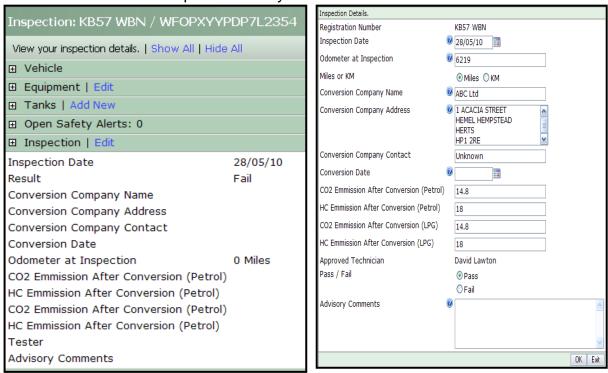
open safety alerts existing



If these safety alerts have been rectified, then click on the blue rectify words. By
doing this, the system will remove these as open safety alerts. You will be asked to
verify this.



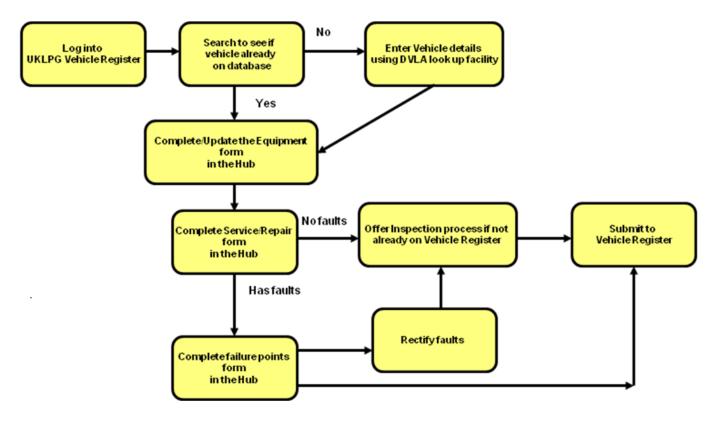
Having rectified the outstanding safety alerts, go into the Inspection – Edit and enter the details in the form that is presented to you. When done click Ok.



Follow steps 7 and 8 of the inspection process to complete the re inspection activity.



Service/ Repair Only Process



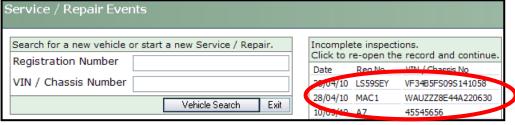
Search to see if vehicle is already on database

Having logged onto the Vehicle Register, a new service/repair can be entered onto the system. The process of entering the details of the service/repair can be at anytime.

In other words you can complete these as you progress your way through the service/repair or wait until the end of the work. There are some benefits to entering the data as the service/repair progresses, one of these being the availability of a checklist that you can print off to use whilst the work is progressing and making notes of items that will need to put onto the vehicle register.

Step 1. Search for vehicle.

If a vehicle record is already set up and in the middle of service/repair work, a box will appear of that vehicle. Simply click on this vehicle and it will take you to the record.



Enter the vehicle Registration number

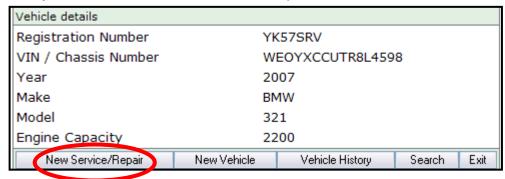




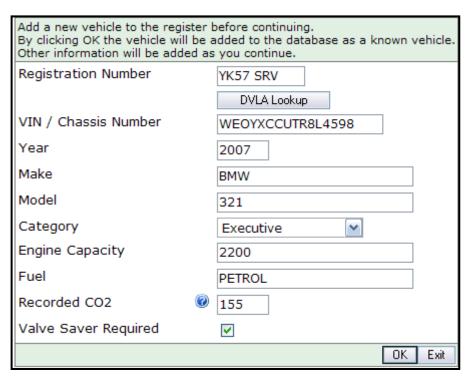
- If there are no vehicles matching the Registration or VIN number details, a box will appear and you click on the "New Vehicle" button.
- You will also have the option to use the system generated checklist to aid the installation process.



 If the vehicle already exists on the vehicle register database then a box will appear and you will select the New Service/Repair button.



Step 2. Enter vehicle details using DVLA look up facility.



- The vehicle registration number will be pulled through to the look up screen. Click on the DVLA Lookup bottom and most of the fields will pre populate.
- Make sure you complete the Category dropdown field.



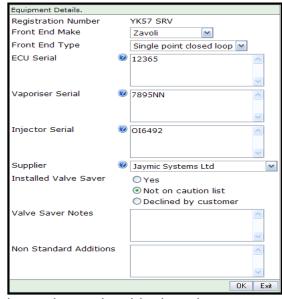
- If the recorded CO2 figure returns a 0, please do not alter it as it's recorded at DVLA as that. Probably before the 2001 CO2 information became a requirement.
- When you are happy with the information, click the OK button.
- Once you have clicked OK, the information entered will be fixed and any change will require advising the system administrator.

Step 3. Complete the Equipment form in the Hub.

Having clicked the OK button, a message will briefly appear to let you know that a record is being created. Once this action is complete, the Hub page will display.



- Click on the blue Edit word
 ■ Equipment Edit
- The Equipment entry form page will appear.
- Complete the information requested.
- Front End make lists all types. If the list is incomplete, please advise the system administrator.



• If the Supplier is not one that appears in the drop down, then select blank and a further box will present itself for completion.



 When everything is correct, hit the OK button and you will be taken back to the Hub page.

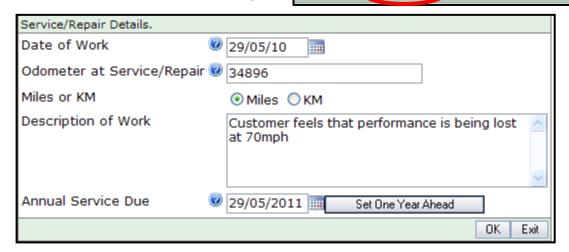
Tip: You can go back and change this data until the submit to vehicle register button is pressed.



Step 4. Complete the Service/Repair form in the Hub.

Having clicked on the OK button, you will be returned to the Hub page.

 Click on the blue Edit Details to take you into the following page where you will record details of the service or repair.
 Servic Repair India Details | Edit Work

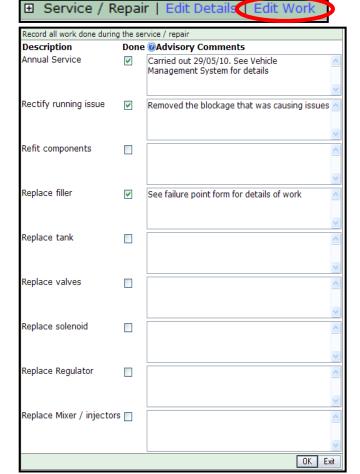


• If you press the Set One Year Ahead button this will automatically set a service notification that will appear one month before that date.

• Please keep comments factual.

• If there were no failure points the go to **Step 6**: Submit to Vehicle Register.

• If there are failure points go to **Step 5**.





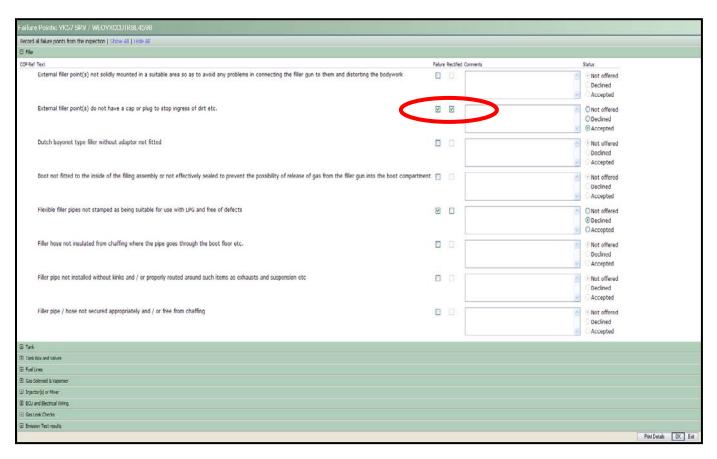
If the service and repair found no faults with the gas installation and the owner wants the vehicle to show as being on the Public Vehicle Register then offer the customer an inspection and follow the Inspection pass process.

Step 5. Complete the Failure Point form in the Hub.

If there were safety issues found during the service or repair work which is not already showing as open alerts on the vehicle record, then click on the blue Edit link.



- After a few moments the Safety Inspection Fail Sheet will present itself.
- Select any points that you believe should be held against the vehicle record as requiring attention.
- If during the service/repair you are asked to rectify the issue, still make a note of the
 failure point and also select the rectify option. This will record that there was an
 issue but the customer requested that it be sorted. This maintains that the vehicle
 history has been updated with all requirements.

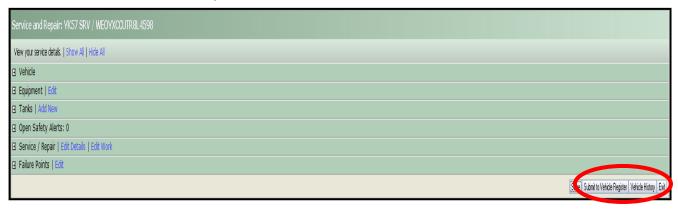


On pressing OK, the vehicle record will be updated and the issue not rectified will be set up as an open Safety Alert. This is a useful feature to hold against the vehicle record and allows other Installers to see the history especially when the vehicle is taken to another Approved Installer to conduct service/repair work.

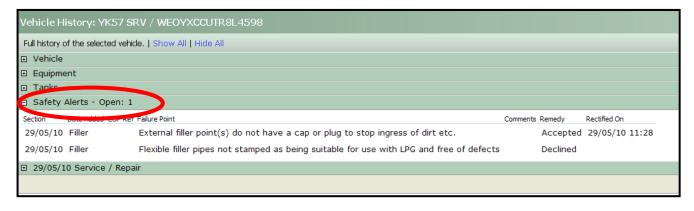


Step 6. Submit to the Vehicle Register

• At this point, you are ready to submit to the vehicle register either as a service/repair with or without failure points.

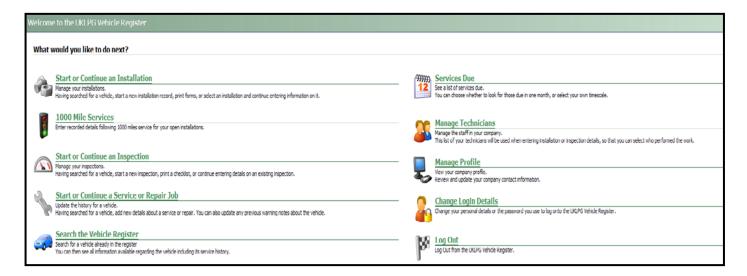


- You will be asked to add any missing information and are you sure you want to submit. If OK then the record will be sent to the Public Vehicle register.
- When selecting Yes you are sure, a message will temporarily show that the record is being submitted to the public register.
- By going into the Vehicle History, the open safety alert(s) will be displayed until a future service/repair rectifies it.





Other Features of the UKLPG Vehicle Register Database



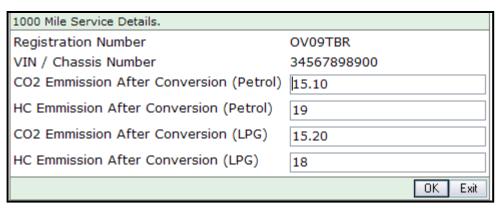
1000 Mile Service Reviewer



This facility provides a list of vehicles that a technician has installed a gas installation and will be requiring a courtesy/1000 mile check service at some point. This list continues to grow until the vehicle's 1000 mile readings are entered onto the Vehicle Register's Database.

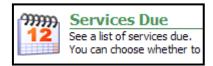
- On clicking the traffic light icon, a list of vehicles will be shown.
- Click on the vehicle to take you into the 1000 mile Service details page. This page pre
 populates with the readings at the time of the installation. Update the readings and
 click OK. The vehicle will now disappear from the 1000 Mike Service Due list.







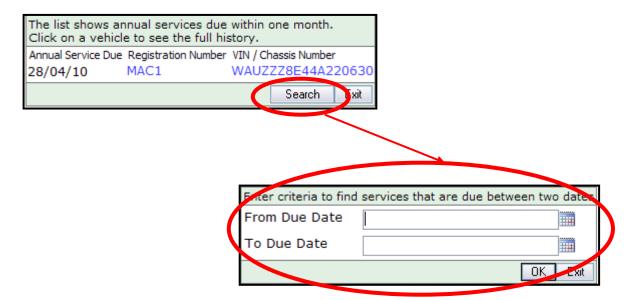
12 Months Services Due Reviewer



This facility provides a list of vehicles that have been set for a service in the future. The list will automatically populate with vehicles that are coming due within the next month. A date range is provided to extend that date range.

- On clicking the 12 month calendar a list of vehicles will be shown.
- Use the search button to display a facility to put in a range of dates.
- Clicking on the vehicle will display the Hub page of this vehicle including any open safety alerts and registration number changes.

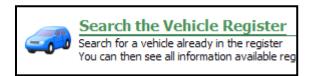
Tip. If you leave the dates ranges blank and click OK, a full list of vehicles will be displayed with service due date.





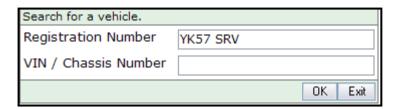


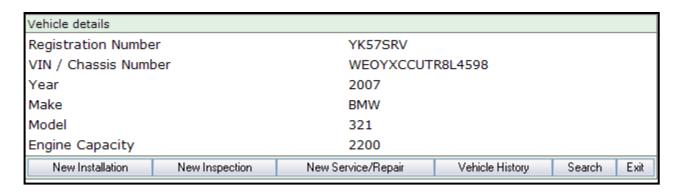
Vehicle Register Search facility



This provides a home page facility to search for the details of a vehicle on the Vehicle Register Database.

- Click on the blue vehicle and you will be asked for a vehicles Registration number or Vin number.
- Once OK is clicked it takes you though the vehicle details screen which allows you to do
 a number of activities as seen by the buttons e.g. New Service/Repair or interrogate the
 vehicle history.



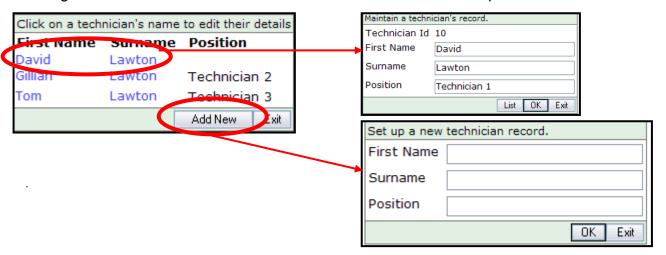




Manage Technicians



This facility allows you to enter the details of new technicians and change the details of existing technicians that UKLPG have received details about their qualification status.



Manage Profile facility



This provides a facility to maintain your company profile





Change Login Details



This provides a facility to change your log in details including changing your log in password



Log Out



This allows you to log out.

